

QUALIFICATIONS

- Airline Transport Pilots license
- Diploma Corporate Directorship (AICD)
- IEC level 2 Executive Coach
- Quality Auditor (ETRS/Stebbing's training)
- Certified BARS Lead Auditor

RELEVANT EXPERTISE

- Public administration
- Air transport safety management
- Aviation regulatory issues
- Corporate governance
- Executive management & coaching
- Safety management Systems and author
- Government relations

RELEVANT EXPERIENCE

- Senior consultant for a team which reviewed the Aviation Safety Regulation functions for the PNG CAA.
- Managed and moderated PNG Industry Safety Forums.
- Redesigned the CASA safety surveillance system for general aviation with a complementary Group restructure to improve efficiency and effectiveness.
- Deputy Director of Aviation Safety and Deputy CEO reporting to the Board (acting for 4 1/2 months)
- Introduced electronic tools for the introduction of Safety Management Systems to industry
- Stakeholder management planning
- Established a new business model for CASA service delivery. Established the CASA Service Centre Including service standards and measurement
- Introduced Quality Management Systems for the Service Centre – Certified under ISO 9001/2000
- Compliance programs including management systems auditing and risk assessment
- Project management – including CASA Y2K Business Continuity Project, Regulatory Services Project, and the Safety Systems Assessment Project.
- Management as a coal face regulator
- Aviation industry flying operations including, airline operations, corporate jet charter, night freight operations, flying schools, general charter operations, and aerial work functions.
- Conducted a safety systems assessment of an air service suppliers to a major State Government agency
- Strategic air service procurement review for government.
- Program consultancy for certification of new long haul international airline.
- Air Operator Certification issues.
- Aviation Industry Complaints Commissioner
- International aviation consultant
- Safety systems assessments (fixed and rotary wing)

PROFESSIONAL AFFILIATIONS

- IEC Alumni Member and Associate
- Deputy Chair CASA Papua New Guinea

Mr. Robert (Rob) Collins

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Rob is a strong opportunistic thinker and problem solver who consistently achieves strategically focused outcomes in complex and sensitive areas. He is a very experienced manager with excellent interpersonal and communication skills.

Whilst in the Public Sector, Rob was responsible for a number of senior operational functions within the Civil Aviation Safety Authority, and was at the Executive Management level for 7 years. As an Executive Manager, Rob held positions responsible for CASA's quality and internal audit, service delivery to industry, safety promotion and education, implementation of new rules, and safety and regulatory compliance in the general aviation industry. He was also Deputy CEO (acting) for a 4 ½ month period in 2003.

In 1996, following the Seaview Airline disaster, Rob managed a high profile safety compliance project. This project called the Safety Systems Assessment Project was innovative in that, for the first time, CASA used a joint industry/CASA project team. This project introduced basic risk methodology and management systems assessment methodology into CASA's surveillance Program. A public report entitled, "Systems for Safety" was published. Rob also managed the Y2K Business Continuity Project for CASA. A year later, following an overwhelming number of industry complaints about service delivery, he successfully managed the Regulatory Services Project.

As Executive Manager for Regulatory Services, in 2001 Rob introduced a new business model for the provision of regulatory services to industry and the CASA Service Centre was established. Under his leadership, the Service Centre team went on to gain quality management systems certification under ISO 9001/2000. In 2002, CASA won a Special Commendation at the Prime Minister's Awards for Excellence in the Public Sector, to acknowledge the success of the service centre in improving efficiency and delivery times.

Rob oversaw the re-design of the General Aviation Surveillance Program, and undertook a complementary Group restructure to improve efficiency and effectiveness.

In 2006, after 16 years in the public service, Rob retired to the private sector and has since established a consultancy practice and has conducted a range of consultancies at the senior level for Commonwealth agencies, State and Local Government, and the private sector. Rob has also consulted overseas to airlines and Government Regulators.

Rob, (as Senior Consultant in a small team) has also reviewed Papua New Guinea Aviation Safety Regulation for the PNG CAA and assisted with a significant corporate reform program for the CAA. Rob also consulted to CASA (Australia); managing the certification program for the new international long haul airline, Vaustralia.

Rob is the author of "Safety Management without the Mumbo Jumbo", a book about safety management, sold internationally.

As of March 2012, Rob is also the Deputy Chair of the Civil Aviation Safety Authority of Papua New Guinea.